

Next Level Energy

Integrated Facility
Management for a New Era



Leading In A New Era

Sodexo Energy & Resources is raising the bar on what outsourced facility management can be. We're your partners protecting your operations, mitigating risk and making sure every dollar is spent wisely.

Source: Thomson Reuters

500+

energy & mining clients receiving the best service in the world



15 of the Top 100 Energy Companies



0 Zero Accident Safety Mindset



170 Global Energy Clients with 84 Sites in the USA



Servicing **15%** of all refineries in the USA



655 Sites in 24 Countries



29,000 employees excelling in on-going service and support.

Raising The Bar

Raising the bar doesn't mean more expensive. It's just a better way to do business.

Sodexo is leveling up service standards in food and facility management. We believe that good is no longer good enough. That's why we tailor our services to meet the needs of today's energy leader – whether you are working at a refinery, offshore, onshore or in an office at headquarters.



Risk Mitigation

Fostering a culture of safety starts with the everyday – from the way your employees feel about their workspace to the coffee they drink.



Closing the Talent Gap

Finding skilled technicians willing to replace retirees can put critical operations in jeopardy. We have experts that can help you close the talent gap.



The Economics of Energy

Keeping jobs local means investing in the workforce of tomorrow by upskilling, training and making energy attractive to a new generation.



Navigating Complexity

New management models reduce your administrative burden, relieving pressure so you can innovate for results.



Ready for 2030

Acting now is the only way forward.

Future proof your business with insights, technology and expertise across industries.





Proactive Problem Solving

Energy is a 24/7/365 business. Every second of lost productivity are dollars from your wallet. Proactive problem solving is a core value of Sodexo. To take the right actions, our frontline managers are instructed to learn your business, as much as they understand their own. They then can help you identify issues before they start and take action.

Empowering managers to think like a business owner works. Even reducing the smallest risks add up.

No Time to Lose Case Study

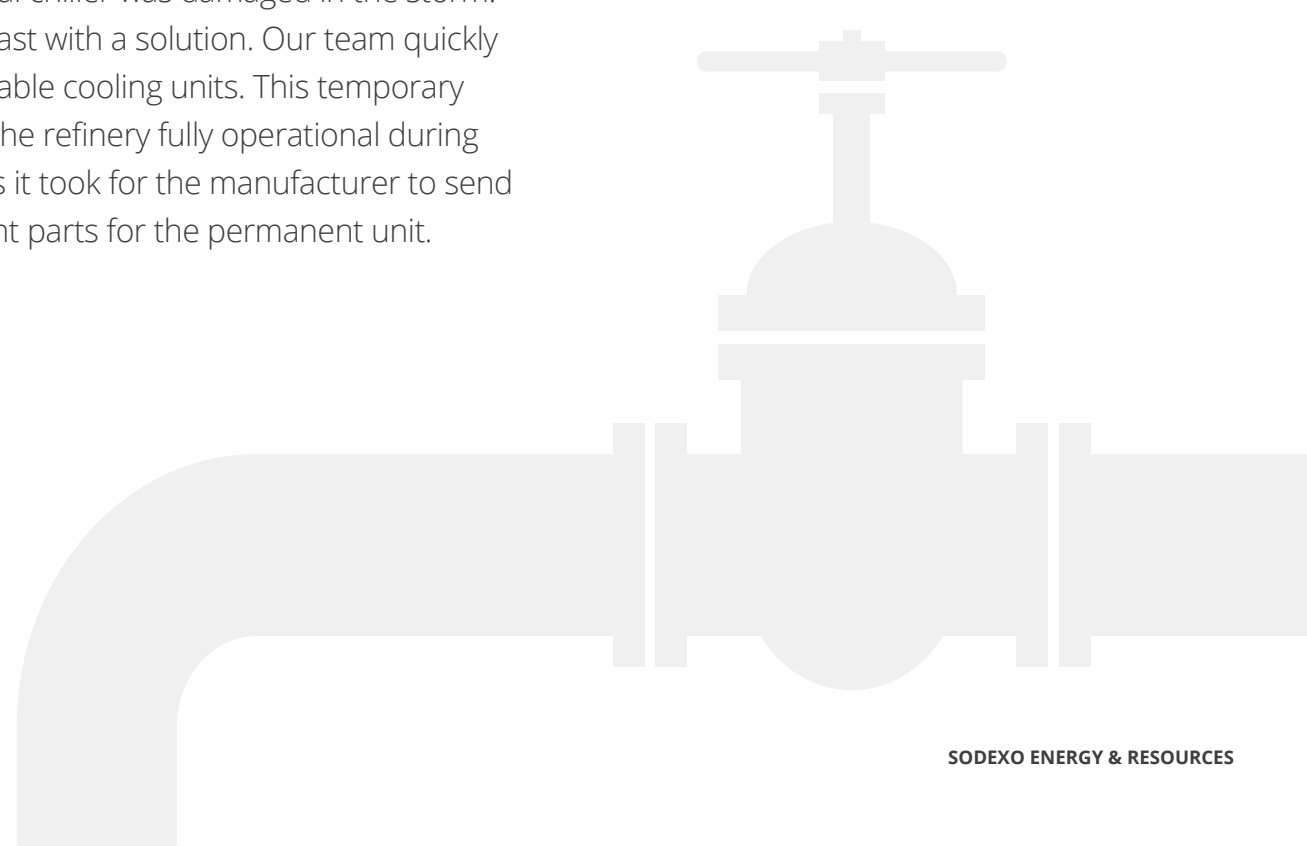
When an ice storm hit Houston, Sodexo stepped in to keep refinery operations going. A 20 year old, 150-ton external chiller was damaged in the storm. Sodexo acted fast with a solution. Our team quickly installed a portable cooling units. This temporary measure kept the refinery fully operational during the five months it took for the manufacturer to send the replacement parts for the permanent unit.

24
hour
response

Pipelines don't close. Neither do We.
Even the most minor details can make a huge impact. Our teams have a 24-hour commitment to acknowledge, resolve, and address the root cause of every issue.

We never imagined that we would get this amount of value out of a partnership. In the first year, Sodexo streamlined our facility operations across all our sites, and now they work side by side with us as we shape our real estate strategy."

Operations Lead, Integrated Energy Company – Texas



Your Day-to-Day Partner in the Toughest Environments

Upstream, midstream, downstream, solar, wind or something completely new, we've got you covered.

Focusing exclusively on the energy sector, we provide tailored solutions to meet the realities of today's energy company. And, we do it everywhere – even in the toughest environments.

Renewables

Ensuring reliability in power generation with preventive and corrective maintenance.

Offshore Life

Keeping workers comfortable, safe, and strong while on land or sea.

Onshore Extraction

Providing flexible service and support to scale with your production goals.

Refineries & Plants

Supplying responsive care of critical equipment, infrastructure, turnarounds and your most important asset – your people.

Headquarters & Offices

Managing your entire portfolio of workplaces to enhance employee experience, taking them from operational to exceptional.



Facility Management

The nuts and bolts matter. Sodexo provides day-to-day operations and maintenance services. From janitorial services to HVAC construction, landscaping, transportation, and everything in between – **whatever you need, whenever and wherever you need it.**

1. Security
2. Landscaping
3. Workplace
4. Janitorial
5. Technical Maintenance
6. Construction
7. Smart Buildings
8. Turnarounds



Sodexo took over our facility management two years ago. They not only **delivered savings of 3.7%** in the first year and our employees were happy with the change. Sodexo's KPI (satisfaction) score was **100%**."

Sodexo, Energy Client, USA, 2019



Vendor Management

Sometimes you just need an extra pair of hands. Sodexo will work with you to work with you to manage subcontractors. We apply our world-class supply management program to help you get the most for your money.



Special Projects

Whether it's a chiller replacement, redesign of a workspace or greenfield construction, Sodexo has qualified project managers who can help you manage OpEx and CapEx projects.



Turnaround Support

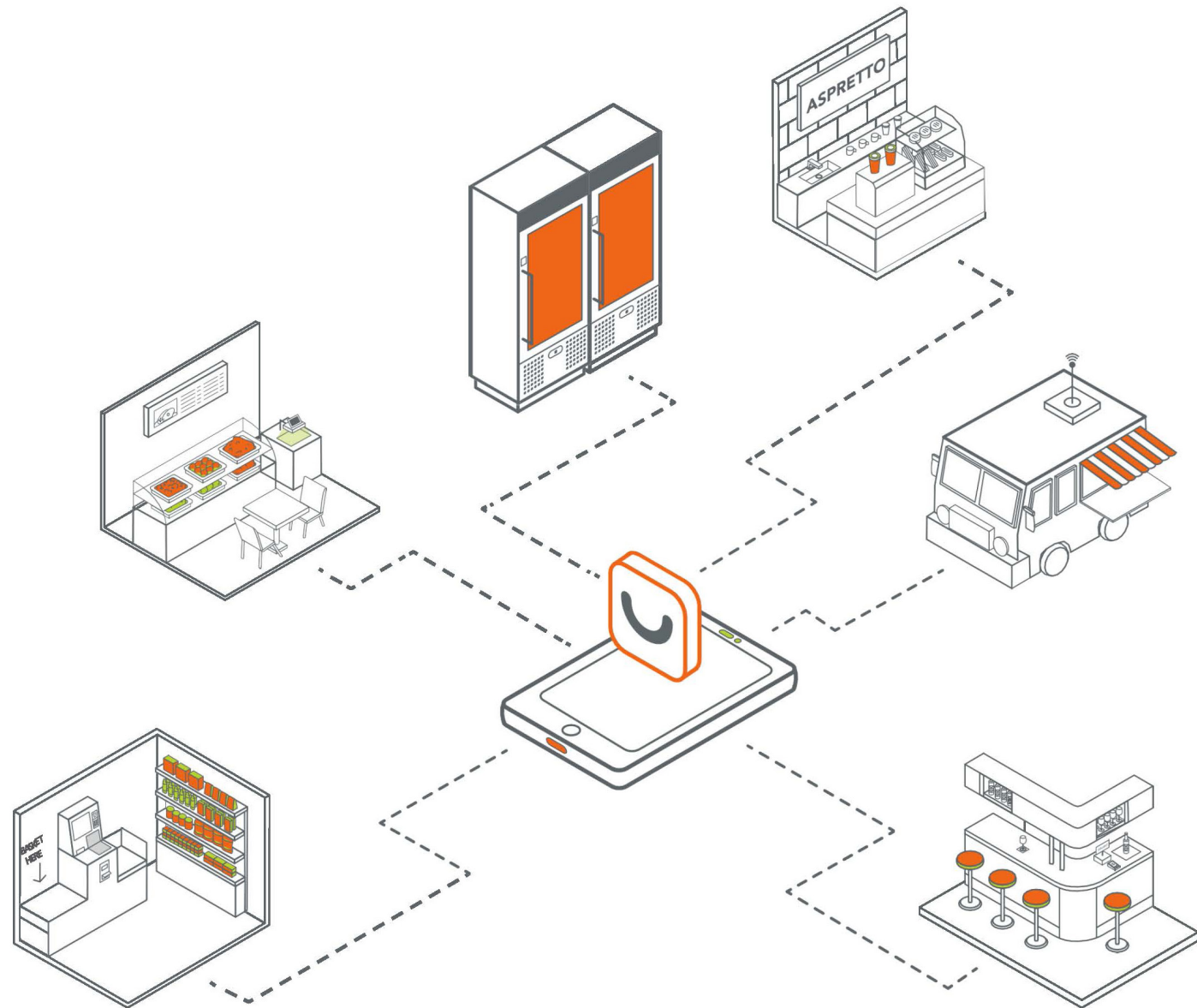
Planned shutdowns are a complex undertaking. Sodexo has a comprehensive support services program for Turnarounds - delivered fast and reliably on your schedule. It's all inclusive, everything you need to keep your workers and contractors safe while on-site from meals, tent set up, transportation, wifi installation, janitorial and some extra convenience to keep workers performing at their best.

5% savings

In 2020 & 2021, Sodexo saved a major manufacturing client **5%+ and 2%, respectively**, by self-delivering services, upskilling technicians, renegotiating supply contracts, and optimizing existing services such as preventive maintenance cycles.

Multichoice Retail

We believe that giving people choice is empowering. That's why we've built an extensive portfolio of food offers to meet every palate and location. From globally inspired cuisine in a café, hearty comfort food, healthy fare, food trucks, micromarkets and even favorite fast casual brands



33%

Companies have traditionally subsidized on-site food. Shifting to a hybrid retail model gives companies back up to a third of their food budget.






Fast, Fresh and Full of Flavor

61% of employees are interested in food that saves them time and effort. Offering a variety of choices from upscale micro markets, trendy food trucks, coffee shops and vending in addition to traditional cafeterias supports a diverse workforce and their productivity goals.



Food for Fuel

Upstream and downstream workers are the athletes of the energy industry. They can burn up to 700 calories an hour. When menu planning, we make sure that the food we serve gives them the fuel they need to keep them healthy and safe.

-  Café & Restaurant
-  Cafeteria
-  Catering
-  Coffee
-  Food Trucks
-  Pantry
-  Micromarket
-  Vending
-  Retail Stores

End to End Experience

Working in the energy industry isn't your typical 9 to 5. The world doesn't stop and neither does production.

Sodexo approaches the employee journey from a universal lens. It's an end-to-end experience to support your people – whether they live offshore or are finishing up a 12-hour shift at a plant. Everyday services that can make a difference to their day.

1. Accommodation Management
2. Housekeeping
3. Recreation
4. Onsite Dining
5. Travel Planning
6. Distribution & Logistics



Digital Natives

Today's workers want connectivity - a touch of a button, an app and access to the world outside of work. Sodexo supports communication through our MyWay app – making it easy to give feedback, scan and pay or just browse the day's activities. Combined with our internal digital systems, you get real-time feedback on your people and operations through one easy-to-use dashboard.



Wellness Works

Research shows that employees in good physical, mental, and emotional health are more likely to deliver optimal performance in the workplace than employees who are not. That's why we offer employee support on all levels, including healthy food, social activities, state-of-the-art fitness centers and even access to virtual telehealth.

30,700

petroleum engineering jobs
will need to be filled by 2030.

BLS

Service Lines

Support Services

Seamlessly managing safe, comfortable and compliant environments everything needed to make a workplace 'just work'.

Operations & Maintenance

- Technical Maintenance
- Mechanical, Electrical & Plumbing
- General Repairs & Handyman
- Cleaning & Janitorial
- Grounds & Landscaping
- Parking Management
- Snow Removal
- Pest Control
- Waste Management
- Laundry & Linen
- Mailroom, Material Logistics
- Uniforms & Workwear
- Security
- Roof Asset Management
- Vendor & Supply Management
- Environmental Management

Design & Construction

- Space Planning
- Design/Build
- Moves, Adds, Changes
- Construction
- Project Management
- Facility Condition Assessments
- Capital Planning
- CapEx and OpEx projects
- Infrastructure Renewal
- HVAC Design & Construction
- Energy Management

Employee Experience

The details that drive productivity and help your people thrive.

Catering & Retail

- Onsite Cafeteria & Dining
- Café, Restaurant and Bistros
- Fast Casual Concepts
- Breakroom Coffee & Pantry
- Full Service Coffee Shops
- Workplace Catering
- Turnaround Catering
- Food Trucks, Kiosks & Carts
- Micro Markets
- Convenience Stores
- Special Events & Theme Nights
- Click & Collect Ordering

Work/Life Balance

- Accommodation Management
- Check In & Concierge
- Meetings & Events
- Travel Logistics
- Employee Transportation
- Fitness Center Management
- Wellness & Recreation Programs

Business Services

- Reception
- Employee Engagement
- Frontline Staffing Support
- DE&I Consulting

Smart Operations

Helping you make faster, smarter decisions about your spaces using technology.

Demand Performance

- Space Utilization
- Occupancy
- Asset Monitoring
- Indoor Air Quality
- Energy Consumption
- Depth Sensors
- Leak Detection
- Security Sensors
- Service Request Automation

FM Business Intelligence

- Remote Monitoring
- Facility Automation
- Ai Actioning & Machine Learning
- Power BI Dashboards & Reporting
- Workplace Analytics & Heat Mapping
- Productivity Benchmarking
- Quality Control Monitoring

Experience Optimization

- Workplace Experience App
- Robotic Cleaning Equipment
- Drones for Exterior Assessments
- AR Smart Glasses for maintenance
- Wearable Safety Technology
- Smart Lockers
- Digital Kiosks & Interfaces

A Better Tomorrow

We believe that together we can build a better tomorrow. Sodexo holds a spot on the World's Most Admired Companies list, Dow Jones Sustainability Index, S&P Global Sustainability Yearbook, Diversity Inc. Top 50 and Bloomberg Equality Index. In 2020, Sodexo joined RE100, committing to 100% Renewable Energy in its operations by 2025.



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